1. **Ideation phase**

**Problem statement for vehicle management system using Salesforce**

**Vehicle Management is an application where a customer Details are stored inorder to choose cars, bikes and commercial vehicles for travel with in the city.**

**The data which is stored here is further used to remind them if any offers are provided during the seasons and any updates regarding vehicles are sent to them in the form of messages and mails**

**purpose The Vehicle Management System (VMS) is an application for the Automotive industry. It supports, in the area of Sales & Services, the business processes that you require as vehicle importer when dealing with your original equipment manufacturers (OEMs) and your dealers in**

**New and used vehicle sales. Develop a comprehensive vehicle management system that can be customized to the needs of any organization.**

**Implement a user-friendly interface that allows users to access and manage vehicle data from anydevice.**

**Integrate the system with other relevant applications such as accounting and inventory management systems.**

**Provide real-time analytics and reporting features to help organizations make data-driven decisions about their fleet management**

**Project description:**

**A customer Details are stored in order to choose cars, bikes and commercial vehicles for travel with in the city. The data which is stored here is further used to remind them if any offers are provided during the seasons and any updates regarding vehicles are sent to them in the form of messages and mails.**

**Amicus took the approach of integrating the Power App forms within SharePoint lists on their existing departmental site to make it easier for the users to have access to all their tools using once single SharePoint site.**

**SharePoint lists were used to store the requests along with the relevant metadata, security was setup in way so that requestors, managers, and other stakeholders can view only the requests they are supposed to have access to. SharePoint lists were also used to maintain configuration and made it easy for Application admins to add new approvers, departments, and vehicles without relying on the IT department.**

**Approvals and reminders were handled using Power Automate workflows. We also created a workflow to keep a log of all the activities related to a request in a SharePoint list. This information can be accessed by the application owners and shared with auditors.**

**Different views were created for the requestors and approvers to make it easier for them to track the status of the**

**The users transitioned to the new application quickly without significant training effort because they were already familiar with SharePoint Online. Using the new application, the approvers can now review and approve requests on the go using their mobile devices. Fleet managers get timely reminders for their tasks and most importantly the client now has an audit trail of all the requests.**